

	<h1>QUALITY POLICY</h1>	Document No	HEK.PLT.EYS.001
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OUR VISION

To be a preferred, reliable, and respected brand in the national and international market, contributing to the future of sustainable agriculture through quality, product reliability, regulatory compliance, technological competence, and innovative approach in the fields of plant nutrition, soil conditioners, and agricultural productivity solutions.

OUR MISSION

To provide our customers with safe, effective, sustainable, and high value-added solutions by basing our design, production, quality control, sales, and after-sales processes on a scientific approach, technological infrastructure, environmental responsibility, and legal requirements in the design, production, quality control, sales, and after-sales processes of organic, organomineral, and inorganic plant nutrition products and soil conditioners.

We consider it our fundamental duty to contribute to the productivity of our farmers, the competitiveness of our producers, and food security by developing environmentally friendly and quality-oriented products that support soil fertility, plant health, and the sustainability of agricultural production.

OUR QUALITY AND INTEGRATED MANAGEMENT SYSTEM POLICY

As HEKAGRO SOLUTIONS AGRICULTURAL TECHNOLOGY INDUSTRY AND TRADE INC., within the scope of our activities carried out at Kurbanlı Mahallesi, OSB 1013 Sokak, No: 6, Inner Door No: 1, Tarsus / Mersin – TURKEY; we adopt product quality, product reliability, customer satisfaction, sustainable production and legal compliance as basic principles in plant nutrition products, soil conditioner products and agricultural technology solutions. In line with this, we have created an Integrated Management System; We are committed to implementing, maintaining, and continuously improving our practices in accordance with the **TS EN ISO 9001:2015 Quality Management System, TS EN ISO 14001:2015 Environmental Management System, TS EN ISO 45001:2018 Occupational Health and Safety Management System, TS EN ISO 22716 GMP Good Manufacturing Practices, GHP Good Hygiene Practices, ISO 31000 Risk Management approach, the Law No. 6698 on the Protection of Personal Data, relevant national/international legislation, and the applicable PFC and CMC requirements under Regulation (EU) 2019/1009 EU Fertilizer Products Regulation.**

Within the scope of this policy:

- We consider product quality, product reliability, customer satisfaction, legal compliance, and sustainable production as the fundamental priority of all our activities.
- We manage our design, product development, procurement, production, quality control, storage, sales, and after-sales processes with risk-based thinking, a process approach, and measurable performance indicators.
- We prioritize ensuring that organic, organomineral, and inorganic plant nutrition products and soil conditioners comply with relevant technical specifications, product formulations, label declarations, customer requirements, national legislation, and applicable EU fertilizer product requirements.
- We conduct our production and quality control activities in accordance with approved formulations, product specifications, process control plans, raw material quality control plans, final product control plans, external analysis/verification plans, and traceability principles.
- We ensure product safety, process control, lot-based traceability, and record integrity at all stages from raw material acceptance to final product release.

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- We implement effective blocking, rejection, return, reassessment, and corrective action mechanisms to prevent the accidental use, shipment, or marketing of unsuitable raw materials, semi-finished products, packaging, or finished products.
- We aim to accurately understand customer expectations, effectively evaluate complaints, treat customer feedback as an opportunity for improvement, and continuously increase customer satisfaction.
- We keep our environmental aspects and impacts under control; we consider the efficient use of natural resources, waste reduction, pollution prevention, and the support of sustainable agricultural practices as our fundamental environmental responsibilities.
- In line with the principles of sustainable development, we manage our economic, environmental, and social impacts in a balanced way; we adopt a production and management approach that considers the needs of future generations.
- We create a safe and healthy working environment for our employees; we consider it our fundamental responsibility to eliminate hazards, reduce occupational health and safety risks, and support employee participation and consultation.
- In line with GMP and good hygiene practices, we ensure cleanliness, order, hygiene, contamination prevention, and appropriate working conditions in production, quality control, laboratory, storage, and shipping areas.
- We support the competence, awareness, and professional development of our employees; we ensure that quality, environmental, occupational health and safety, product safety, and regulatory awareness are embraced by all employees.
- We adopt respect for human rights as a fundamental principle; we oppose discrimination, support the principle of equal opportunity, and exhibit a zero-tolerance approach against forced labor and child labor.
- We are committed to creating an ethical, fair, transparent, respectful, and participatory work culture.
- We establish relationships with our suppliers, customers, employees, public authorities, the community, and other stakeholders based on trust, transparency, and compliance with regulations.
- We protect our physical and electronic information assets; we process and store personal data in accordance with the Personal Data Protection Law (KVKK) and relevant legislation, and we take necessary measures to prevent unauthorized access, data loss, or data leakage.
- We systematically assess risks and opportunities; we continuously improve the effectiveness of our Integrated Management System through internal audits, process performance indicators, quality control results, customer feedback, nonconformity analyses, corrective actions, and management review mechanisms.
- We are committed to full compliance with legal requirements, customer requirements, applicable standards and regulations, and to regularly monitor our compliance obligations.

This policy is guiding and binding for all employees, suppliers, and stakeholders of HEKAGRO. Understanding, implementing, maintaining, and regularly reviewing this policy is the responsibility of senior management.

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TOP MANAGEMENT COMMITMENT

As the Top Management of HEKAGRO SOLUTIONS AGRICULTURAL TECHNOLOGY INDUSTRY AND TRADE INC., we commit to:

- Providing the necessary resources for the effective implementation, maintenance, and continuous improvement of the Integrated Management System,
- Treating product quality, product reliability, customer satisfaction, environment, occupational health and safety, hygiene, sustainability, and legal compliance objectives as an integral part of our strategic management approach,
- Acting in accordance with Regulation (EU) 2019/1009 EU Fertilizer Products Regulation, relevant national legislation, customer requirements, and applicable management system standards,
- Supporting employee participation, awareness, competence, and a safe working culture.
- We formally commit to upholding human rights, ethical principles, social responsibility, sustainable production, and environmental protection in all our activities.
- We commit to ensuring continuous improvement through systematic assessment of risks and opportunities, corrective actions, internal audits, performance monitoring, and management reviews. This policy applies to all our employees and stakeholders; its relevance and currency are reviewed regularly.

CEO

HEKAGRO SOLUTIONS AGRICULTURAL TECHNOLOGY INDUSTRY AND TRADE INC.,

Date: ... / ... / 2026

Signature: